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Issue No. 5

Service Shortcuts



Excerpt from the Table of Fees and Commissions



CitiService News



Foreign Exchange Rates



CitiDaily Market Analyses

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Q&A for Trade Service and Citi Trade Portal's expanded functionality

Dear Sirs or Madams,

We are pleased to inform you that our Trade Service FAQ page is now available at:

http://www.citibank.pl/poland/citidirecteb/polish/pdf/ctp_faq.pdf

You will find there information on products such as Guarantee, Import LC, Export LC, and Collection. The purpose of FAQ is to provide our Clients with additional information on the products offered by our Bank.

In addition, the following trade finance products have been added to the Citi Trade Portal platform:

Import Letter of Credit
Export Letter of Credit
Documentary Collection
Bank Guarantee

You are encouraged to use the latest technological solutions to send orders and instructions and to receive information and messages on the status of requests sent to the Bank.

If you are interested in any of our products, please contact your Relationship Manager.



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Euromoney Magazine Survey 2014 to be launched on 15 May 2014

Dear Sirs or Madams,

The Euromoney Magazine 2014 survey will be launched soon to select the bank that provides the best transaction banking services.

The survey will be active from 15 May to 4 July 2014.

We want to thank you for showing your appreciation in the last year's Euromoney survey.

Your votes got us a high second place. Please make sure to vote this year, too. We will send you the relevant link on the start day of the survey.

New leasing product information

Dear Sirs or Madams,

Corporate customers will be able to take advantage of services provided by our two partners:

Europejski Fundusz Leasingowy

and

CorpoFlota Sp. z o.o.

This is a special offer addressed to our Clients, designed in cooperation with our partners.



CorpoFlota Sp. z o.o. has been Citi Handlowy's partner in the area of leasing of small-sized vehicles (up to 3.5 t) as well as short-term and long-term car fleet rentals. Currently, the company manages a fleet of over 4,000 cars all over Poland. On April 1, 2014, Hitachi Capital (UK) PLC signed an agreement to acquire 90% of shares in CorpoFlota Sp. z o.o. Hitachi Capital Corporation belongs to Hitachi Ltd. Hitachi Capital Corporation operates in Europe through Hitachi Capital (UK) PLC, a company established in 1982 which provides a broad range of services including car fleet management. The company manages ca. 65,000 vehicles in the UK.

Europejski Fundusz Leasingowy will provide our Clients with comprehensive assistance at all stages of financing as well as professional advice on products and services. Europejski Fundusz Leasingowy has been operating in the Polish market since 1991 and has been one of the first Polish leasing companies. Since its founding, it has been the industry's leader with its excellent sales and customer service network.

Leasing is a convenient solution for companies, especially with regard to the use of machines or vehicles. It does not require making the whole payment upfront, and that is why companies with limited financial resources may lease more fixed assets that they are able to buy.

In addition, our leasing procedures are very simple:

A Citi Handlowy officer will contact the Client with one of the selected leasing companies, which will be having direct contacts with the Client at the subsequent stage. The timeline for developing a proposal and the terms of the proposal have been agreed between the Bank and the Partner to be as competitive as possible for our Clients.

If you are interested in any of our leasing products, please contact your Relationship Manager. The leasing services are an addition to our broad range of corporate financing products.

We also offer loans to SMEs secured with de minimis guarantees under the BGK scheme.

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Bank holidays in May and June 2014

Due to currency holidays (bank holidays in specific countries), customer instructions placed on the following days in May and June 2014 will be processed on subsequent business days:



MAY

01 - ALL, ANG, ARS, BAM, BGN, BHD, BRL, BWP, CDF, CHF, CLP, CNY, COP, CZK, EGP, EUR, HKD, HRK, HUF, IDR, ISK, JOD, KES, KRW, LBP, LTL, LVL, MAD, MKD, MUR, MXN, MYR, MWK, NOK, PEN, PHP, PKR, PLN, RON, RUB, SCR, SEK, SGD, THB, TND, TRY, TWD, UGX, VEF, XOF, ZAR, ZMW, ZWL
02 - HUF, RUB
05 - GBP, JPY, KRW, LVL, THB
06 - BGN, CNY, HKD, ILS, JPY, KRW
08 - CZK
09 - RUB
13 - MYR, SGD, THB
14 - MWK
15 - IDR
16 - DKK
19 - CAD, TRY
21 - CLP
23 - JMD
26 - AED, GBP, KWD, OMR, USD, ZMW, ZWL
27 - IDR
29 - ANG, BWP, CHF, DKK, IDR, ISK, NOK, SEK
30 - DKK

JUNE

02 - CNY, COP, HKD, KES, NZD, TWD, VEF
03 - UGX
04 - ILS
05 - DKK, SCR
06 - KRW, MKD, SEK
09 - AUD, CHF, DKK, HUF, ISK, NOK, RON, UGX
12 - PHP, RUB
13 - RUB
16 - ZAR
17 - ISK
18 - SCR
19 - BRL, HRK, PLN, SCR
20 - ARS, SEK
23 - COP, LVL, VEF
24 - LTL, LVL, VEF
25 - HRK
30 - CDF, COP, SCR